# DISABILITY INCOME INSURANCE CLAIM - EMPLOYEE

ReliaStar Life Insurance Company, Minneapolis, MN ReliaStar Life Insurance Company of New York, Woodbury, NY Members of the Voya® family of companies (the "Company")



**Submit at voya.com/claims** (select Upload Documents);

Disability Reinsurance Management Services, Inc.

is the claims administrator on behalf of the Company

P.O. Box 9757, Portland, ME 04104-9757 Phone: 888-305-0602; Fax: 888-305-0605

FIIUITE. 000-303-0002, Fdx. 000-303-	0605			
CLAIM CHECKLIST				
☐ SIGN and DATE this completed form, then☐ The Authorization for Release of Healt☐ The Attending Physician's Statement n	h-Related Information m	ust be completed a	_	d with this form.
SECTION 1. GROUP INFORMATION	<b>ON</b> (This information	is mandatory an	d can be obtained fro	om the Employer.)
Group Name				
Group Policy Number	Policy / Certificate Number			
SECTION 2. EMPLOYEE / INSUR	D INFORMATION			
Select, if applicable.:	eign Address			
Employee / Insured Name (First)		(Middle li	nitial) (Last)	
Birth Date	SSN			Gender: Male Female
Address				
Address				
City				ZIP
Country		Email		
Phone ()		International	Phone	
Number Of Dependent Children				
SECTION 3. INSURED STATEME	NT			
I am applying for the following type of disabil	ity (Select one.): Long	g Term Disability	Short Term Disability	
Cause of Disability			Is \$	Spouse Employed? Yes No
Height ft in				nnce: Right-hand Left-hand
List names and birth dates of spouse and de			tional space is required a	ttach a separate document.:
Name (First, MI, Las		Birth Date	Gender	Relationship
			☐ Male ☐ Female	
			☐ Male ☐ Female	
			Male Female	
			Male Female	
			☐ Male ☐ Female	

Policy / Certificate Number		
	(Middle Initial) (Last)	
SECTION 3. INSURED STATEMENT (Cont	tinued)	
Date Last Worked	Date of Disability	
Employer Name	Phone ()	
Address		
	State ZIP	
Occupation		
List of Duties		
How many hours were you regularly working per week v	with your present employer?	
Gross Annual Salary (during the 12 months immediately p	prior to your disability - for this employer only) \$	
Other than this group plan, have you been covered under	er any other group disability income plan within the past 2 years?	es No
If "yes," indicate the type of disability coverage you	u had under that group plan: Weekly Income Benefits (Short Term Disability)  Monthly Income Benefits (Long Term Disability)	
Name of employer, union or other organization that	t sponsored that group plan	
On what date did you first see a physician for this illness	s or injury?	
Date of your last office visit	Date of your next office visit	
Physician Name		
Phone ()	Fax ()	
Address		
	State ZIP	
If hospitalized for this illness or injury, provide name and	d address of hospital	
Admitted Date	Released Date	
Who is your regular, (i.e., your primary) Physician?		
Physician Name	Phone ()	
Address		
City	State ZIP	
If disability resulted from accident, answer these questi	tions:	
Was disability caused by a motor vehicle accident?	Y	es No
Accident Date Where did accide	ent occur?	
Provide details of how it occurred.		
Have you ever had the same kind of illness or injury before	ore?Y	es No
If "yes," provide the date of illness, physician's	s name, address and telephone number. Date	
Physician Name	Phone ()	
Address		
City	State 7IP	

Dalie		artificate Number								
		ertificate Number			le Initial) (l	.ast)				
		N 4. FOR PREGNANCY DISAB								
		any present complications or anticipated (		ection with:						
		ncy								. Yes N
	Date	of Last Menstrual Period		Expected	Date of Delivery _					
(b) D	eliver	y								. Yes No
	Actua	al Delivery Date		Delivery	Гуре: 🔲 Vaginal	C-S	ection			
(c) Po	st Pa	rtum								. Yes No
If "ye	s," to	any of these, specify in detail								
SEC	CTIC	N 5. EMPLOYEE / INSURED C	OMPENSATIO	ON INFORMA	TION					
ls E	mplo	yee / Insured eligible for or receiving:		Benefits		Pa	aid		 1A	oplied For
Yes	No		Amount	Date Began	Date Terminated	Weekly	Monthly	Yes	No	Date
		Sick Pay?	\$							
		Salary Continuance Benefits?	\$							
		Workers' Compensation?	\$							
		Local, State or National Association or Society Disability Income Plan?	\$							
		No Fault?	\$							
		Unemployment Compensation Disability?	\$							
		Social Security Benefits (Disability or Retirement)?	\$							
		Retirement income (Normal, Early, or Disability)?	\$							
		Other STD/LTD Benefits?	\$							
		Veterans Benefits?	\$							
		Vacation?	\$							
		Paid Time Off?	\$							
		Other? Describe.	\$							
	lf "ye	urrently working?	(including year.)		How mai	ny hours p		you	worki	

Policy / Certificate Number	
Employee / Insured Name (First)	(Middle Initial) (Last)
SECTION 6. EMPLOYEE / INSURED CERTI	FICATION
	lete and accurate to the best of my knowledge. I also agree to reimburse the insurance
	n excess of the amounts payable under this group plan.
(See Section 7 for Signature.)	
<b>SECTION 7. AUTHORIZATION FOR RELEA</b> be signed and dated by the insured/claimant.)	SE OF INFORMATION (Excluding psychotherapy notes. HIPAA Compliant. To
medically related facility, federal, state or local government reporting agency or employer having information available or treatment of me, and any non-medical information about history, Worker's Compensation, State Disability, pension representatives of ReliaStar Life Insurance Company excrecords, medical, dental, hospital and pharmacy records (acquired in the course of examination or treatment. I under Company and the above-described representatives to expedical, investigative, financial or vocational specialist or Company, to assist with the evaluation, management, and filing a claim with the Social Security Administration, and insurance claims related to me. I understand ReliaStar Litreating physicians and current or prospective employers	actitioner or provider, pharmacist, pharmacy benefits manager, hospital, clinic, other medical or t agency including the Social Security Administration, insurance or reinsuring company, consumer as to diagnosis, treatment and prognosis with respect to any physical or mental condition and/out me, (including any information, data or records regarding my Social Security, FICA earnings, credit, earnings and employment history) to give any and all such information to authorized duding psychotherapy notes, and including, but not limited to, any other mental or psychiatric including psychiatric, alcohol, and drug abuse, and HIV/AIDS* information) which may have been stand the information obtained by use of this authorization will be used by ReliaStar Life Insurance aluate and adjudicate my current disability claim. The information may be re-disclosed to: (a) any entity, or any other organization or person, employed by or representing ReliaStar Life Insurance diadjudication of my current disability claim, (b) a Social Security vendor that may assist me in (c) other insurance companies or their representatives to help investigate and adjudicate other le Insurance Company and the above-described representatives may release information to my elating to restrictions, accommodations and possible return to work. I understand the information ubject to redisclosure by the recipient and may no longer be protected by HIPAA's Privacy rules,
· · · ·	ate of my signature. A photocopy of this authorization is as valid as the original. I understand my and receive a copy of this authorization and the information to which it pertains.
is not effective to the extent ReliaStar Life Insurance Compinformation. I understand ReliaStar Life Insurance Compar	notifying ReliaStar Life Insurance Company in writing, of my revocation. However, such revocation pany has relied previously upon this authorization for the use or disclosure of my protected health y cannot condition the payment of a claim on my signing this authorization. However, I understand ay impair ReliaStar Life Insurance Company's ability to evaluate my current disability claim and as enying that current disability claim for benefits.
•	ne release of Human Immunodeficiency Virus (HIV) and Autoimmune Deficiency Disorder (AIDS) ed by the insured claimant, or employee-claimant (for self-insured business) are required each
•	ts: this authorization excludes the release of information about Human Immunodeficiency Virus ate authorization signed by the insured claimant, or employee-claimant (for self-insured business)
limited to tests for HIV antibodies, T-Cell counts, AIDS or the results from any new test, requested by us, to any ou	the release of any information about previously administered HIV-related tests, including but not ARC. The proposed insured is NOT AUTHORIZING ReliaStar Life Insurance Company to forward side, non-affiliated company or entity not under specific contract with us to perform underwriting ply, as applicable with the provisions of Title 8, Section 4724 (20) of the Vermont Statutes.
insurance or statement of claim containing any mate	and with intent to defraud any insurance company or other person files an application for ially false information, or conceals for the purpose of misleading, information concerning ance act, which is a crime, and shall also be subject to a civil penalty not to exceed five each such violation.
By typing your name in the box below, you are electronic the legal equivalent of your handwritten signature.	ally signing this document. Your electronic signature will be legally binding and enforceable and
Insured Name	Birth Date
Insured Signature (or Authorized Representative	Date

Description of Personal Representative's Authority (If applicable.)

<sup>&</sup>lt;sup>1</sup> If signed by Authorized Representative, attach verification of identity

#### **FRAUD WARNINGS**

Alabama, Alaska, Arkansas, Delaware, Idaho, Indiana, Louisiana, Maine, Minnesota, Ohio, Oklahoma, Rhode Island, Tennessee, Texas, Washington, West Virginia: Any person who, knowingly with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime, and may subject such person to criminal and civil penalties, and denial of insurance benefits.

**Arizona:** For your protection Arizona Law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**California:** For your protection, California law requires the following to appear on this form. Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**District of Columbia:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Maryland:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**New Hampshire:** Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New Mexico:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Puerto Rico:** Any person who, knowingly and with the intent to defraud, presents false information in an insurance request form, or who presents, helps or has presented a fraudulent claim for the payment of a loss or other benefit, or presents more than one claim for the same damage or loss, will incur a felony, and upon conviction will be penalized for each violation with a fine no less than five thousand (5,000) dollars nor more than ten thousand (10,000) dollars, or imprisonment for a fixed term of three (3) years, or both penalties. If aggravated circumstances prevail, the fixed established imprisonment may be increased to a maximum of five (5) years; if attenuating circumstances prevail, it may be reduced to a minimum of two (2) years.

# CONSUMER PRIVACY NOTICE AND INSURANCE INFORMATION PRACTICES NOTICE

ReliaStar Life Insurance Company, Minneapolis, MN ReliaStar Life Insurance Company of New York, Woodbury, NY Members of the Voya® family of companies



We are pleased to provide you with information regarding your application or claim. This information is provided to you in accordance with legislation enacted in your state. You may also receive other privacy notices from us or from our affiliated companies. **Please keep this notice and a copy of the completed application or claim form for your records.** 

#### **Our Underwriting Procedures**

For certain types of coverage, we underwrite your request to determine if you are eligible for the coverage you requested. We review all of the information in the application, and, if necessary, confirm or add to this information in the ways described in this notice. In the event of an adverse underwriting decision, we will provide you with the specific reason for the decision in writing.

# Privacy and Information Practices Collecting Information

Your application or claim form is our main source of information. But we may:

- Ask you to have a physical exam, an EKG and/or a blood profile, etc.
- Ask physicians, hospitals, or other health care providers to confirm or add to the information you have given us. The types of information we may ask for are described on the authorization form you will be asked to sign. If you want a copy of this form, it will be given to you for your records.
- Obtain information from MIB, LLC., formerly known as the Medical Information Bureau. See "Notice Regarding MIB, LLC." below.
- Seek information from other companies you have applied to for insurance.
- Ask you for additional information through use of a written request.

### **Notice Regarding Consumer Reports**

Insurance companies commonly ask an outside source to verify and add to the information given in an application. Consumer reports are used to help us decide if you are eligible for the insurance you have applied for. The report deals with your mode of living, character, general reputation, and such personal items as your health, job, and finances. It may include information on the following: your marital status, past and present employment record, job duties, driving record, avocation, health history, use of alcohol and drugs, and hazardous sports activities. The agency may get information in these ways: from public records, and by contacting you, members of your family, business associates and employers, financial sources, friends, or others you know. This information will not be used to determine your sexual orientation. You can request that the agency interview you in connection with the preparation of the report. If the report affects your application as requested, we will notify you and provide you with the name and address of the reporting firm.

We use the report only to be sure that each application is evaluated on a fair basis. We will not reveal any of the information we obtain to your friends or associates. We may reveal the information we obtain to other companies or entities affiliated with us. The information may be kept by the consumer reporting agency; it may also later be given to others who have a legitimate need for these reports. It will be given only to the extent permitted by these laws: the Federal Fair Credit Reporting Act as amended by the Consumer Credit Reporting Reform Act of 1996; your state's Fair Credit Reporting Act, if any; or your state's Insurance Information and Privacy Protection Act, if any. If you wish, we will send you the name, address and phone number of any agency we ask to prepare a consumer report about you. The agency will give you a copy of the report if you ask for one and give proper identification.

#### **Information Use**

We will use the information only for business purposes arising from the relationship you have with us.

## **Information Maintenance and Disclosure**

We treat the information we have about you as confidential. The authorization form that you have been asked to complete will permit us to send the information to our affiliates and to MIB, LLC, our reinsurers, employees, contractors, or other organizations that process transactions concerning coverage you have with us or our affiliates, and to other life insurance companies to whom you may apply for life or health insurance or to whom a claim for benefits may be submitted. In certain circumstances, the information we have about you may be disclosed to third parties without your specific permission.

#### Access to Information

If you request it in writing, we will send you a copy of the relevant information we obtain about you in connection with your request for coverage or an adverse underwriting decision. Medical information, however, will only be disclosed through the attending licensed physician unless state law provides otherwise. If you feel that any of the information in our file is not correct or is incomplete, we will review it. If we agree with you, we will make the corrections. If we do not agree with you, you may file a short statement of dispute with us. Your statement will be included any time we disclose this information to anyone. We will not send you information we collect in expectation of or in connection with any claim or civil or criminal proceeding.

## Notice Regarding MIB, LLC.

We or our reinsurers may make brief reports to MIB, LLC (hereafter "MIB"). The reports will include the factors that affect the insurability of any person for whom coverage is being requested. MIB is a nonprofit organization of life insurance companies. It operates an information exchange for its members. If you apply to some other member company for life or health coverage, or send in a claim for benefits, MIB may supply that company with any information in its file. If you ask, MIB will arrange to disclose to you the information it has about you in its file. If you question the accuracy of the information in MIB's file, you may contact MIB and ask them to correct it as provided in the Fair Credit Reporting Act. The address of MIB's information office is 50 Braintree Hill Park, Suite 400, Braintree, MA 02184-8734. MIB's phone number is 866-692-6901. We may also release information in our files to other life insurance companies to whom you may apply for life or health insurance or to whom a claim for benefits may be submitted.